



The 5th Annual Northeast Shingo Prize Conference

October 7 & 8, 2009 @ The DCU Center, Worcester MA

"Everybody, Everyday: Creating a Culture of Total Employee Involvement"

This is a tentative agenda and is subject to change; updated 4/9/09

Time	Wednesday		Thursday		Both Days
	Track A	Track B	Track A	Track B	The Community of Lean Lounge
7:30	Registration; Breakfast; Administrative Remarks and Introductions		Sleep Late; see you at 8:30!		Closed
8:00	Conference Opening Keynote: Sheriff John Rutherford "LEAN JUSTICE"				Closed
8:30			Registration; Breakfast; Administrative Remarks and Introductions		
9:00-9:10					
9:10-10:00	Company Panel: Shingo Prize Winner Extrusion Technology: "Employee Empowerment"	Nate Hurl: "Lean Employee Involvement Systems in Healthcare"	Day Two Opening Keynote: Stephen Spear - "Chasing the Rabbit"		Open on Day One/ Closed on Day Two
10:00-10:30	Coffee Break		Coffee Break		
10:30 - 11:20	William Lareau - "Office Kaizen"	Mike Scarpone - "Planting Seeds in Concrete"	Abiomed Panel	Bob Miller: The Shingo Prize Model/Applying for the Prize	
11:20-12:10	Lunch in Ballroom B		Lunch in Ballroom B & The SILVER TOASTER Award Presentation		Closed
12:10-11:00	Panel: Implementing Administrative Kaizen at Raytheon	Biotech Panel: Implementing Lean in the Biotech Sector	Sponsor Session: Using Visuals To Sustain Continuous Improvement	Pat Wardwell: Lean Personal & Professional Development	
1:00 - 1:10					
1:10 - 2:00	Dan Fleming - Effective Idea Systems	Jeanne Cunningham: Lean Accounting & IT & HR	David Meier - "Toyota Talent & The Toyota Way Fieldbook"	Preston Smith: Rapid Product Development in "Lean" Times	
2:00 - 2:45	Coffee Break (Fresh Fruit & Cookies!)		Coffee Break (Fresh Fruit & Cookies!)		
2:45- 3:35	Virtual Plant Tour: AccuRounds		Virtual Plant Tour: Vibco		
3:35-3:45					
3:45 - 4:45	Day One Closing Keynote: Edgar Schein: "Leading Change in a Complex Organization: Teamwork as a process of perpetual mutual helping and improvement"		Conference Closing Keynote: David Mann: "Leader Standard Work: Process Focus for Creating a Lean Culture"		Closed

5:30-7:30: "Shingo After Dark" :
Tapas, Sangria,
Socializing and Networking

5:15: Cocktail Reception
6:00 Shingo Awards Banquet